

LARF Appendices

Appendix 1 – Disclosure Material for SES

1.1 Announcement of Socio –Economic Survey

OBAVJEŠTENJE

Rekonstrukcija i modernizacija magistralnog puta M2, dionica Tivat-Jaz



Obavještavamo zainteresovanu javnost da će kao jedna od aktivnosti u okviru izrade Studije procjene uticaja na životnu sredinu i društveno okruženje (ESIA), a za potrebe realizacije projekta „Rekonstrukcija i modernizacija magistralnog puta M2, dionica Tivat-Jaz, od 885km+500 do 901km+500“, biti sprovedeno **socio-ekonomsko istraživanje među domaćinstvima i privrednim subjektima u projektnoj oblasti.**

Socio-ekonomsko istraživanje će biti sprovedeno u skladu sa politikom Evropske banke za obnovu i razvoj (EBRD), u periodu od **5. do 16. februara 2020. godine.**

1.2 Introductory Overview of the Socio-Economic Survey Leaflet for Households and Businesses

Uvodno predstavljanje socio-ekonomskog istraživanja

Evropska banka za obnovu i razvoj razmatra finansiranje projekta (EBRD) „Rekonstrukcija magistralnog puta M2, dionica Tivat-Jaz, od 885km+500 do 901km+500“, koji sprovodi Uprava za saobraćaj Crne Gore. Projekat se sprovodi u skladu sa dva paralelna procesa: nacionalnom regulativom i propisima (npr. Elaborat procjene uticaja na životnu sredinu sa pratećim javnim raspravama, proces eksproprijacije), kao i istovremeno EBRD politikama u oblasti životne sredine i društva što će rezultirati pripremom Studije procjene uticaja na životnu sredinu i društvo (ESIA) za predmetnu dionicu Tivat-Jaz.

Za potrebe izrade ESIA studije koja će biti data na uvid javnosti u proljeće 2020. godine, a u skladu sa EBRD politikama angažovan je multidisciplinarni tim konsultanata koji čine kompanija Earth Active iz Velike Britanije i kompanija E3 Consulting iz Podgorice. U cilju izrade ESIA studije, a u skladu sa EBRD Uslovom realizacije 5 (*Otkup zemljišta, prinudno raseljavanje i izmještanje poslovnih aktivnosti*) među brojnim aktivnostima definisana je aktivnost sprovođenja socio-ekonomskog istraživanja među svim domaćinstvima i privrednim subjektima koji se nalaze u oblasti buduće realizacije Projekta. S tim u vezi tim anketara konsultantskog tima uz ovlaštenje Uprave za saobraćaj Crne Gore će u predstojećim sedmicama biti angažovan na terenu sa ciljem prikupljanja podataka za potrebe gorenavedenog istraživanja. Cilj istraživanja jeste da prepozna potencijalne uticaje i definiše odgovarajuće mjere koje će lokalnom stanovništvu i privrednim subjektima u projektnoj oblasti omogućiti održavanje ili unaprijeđenje uslova života i sredstava za život usled realizacije projekta.

Dodatno, s obzirom da EBRD politike podrazumijevaju obavezu učešća javnosti u procesu procjene uticaja Projekta na životnu sredinu i društveno okruženje, u predstojećem periodu planirano je održavanje niza konsultativnih sastanaka i fokus grupa sa subjektima u zoni buduće realizacije Projekta sa ciljem sažimanja komentara i sugestija lokalnog stanovništva i privrednih subjekata po pitanju realizacije predmetnog projekta. Takođe, svim predstavnicima lokalnog stanovništva i privrede u projektnoj oblasti biće dostupan žalbeni mehanizam, putem kog će imati priliku da iznesu sve svoje komentare, pitanja, pritužbe i/ili žalbe u toku faze izgradnje i korišćenja planiranog puta. O gorenavedenim i svim predstojećim aktivnostima bićete blagovremeno obaviješteni.

Za sva pitanja o projektu možete nas kontaktirati na:

Uprava za saobraćaj Crne Gore, IV Proleterske, 81000 Podgorica

Predstavnik Uprave za saobraćaj: Nikola Arnaut

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1.3 Statement Introducing the Questionnaires

Poštovani,

Evropska banka za obnovu i razvoj (EBRD) razmatra finansiranje projekta „Rekonstrukcija magistralnog puta M-2, dionica Tivat-Jaz, od 885km+500 do 901km+500“ (u daljem tekstu: Projekat), koji realizuje Uprava za saobraćaj Crne Gore. Projekat se sprovodi u skladu sa EBRD politikama životne sredine i društva koje između ostalog definišu obavezu realizovanja (1) socio-ekonomskog istraživanja među svim domaćinstvima i (2) istraživanja među privrednim subjektima koji se nalaze u oblasti buduće realizacije Projekta.

Istraživanje među domaćinstvima usmjereno je ka prikupljanju polaznih podataka o domaćinstvima koja se nalaze u projektnoj oblasti. Za potrebe realizacije socio-ekonomskog istraživanja među domaćinstvima i istraživanja među privrednim subjektima, odnosno izrade Studije procjene uticaja projekta na životnu sredinu i društvo (ESIA) po proceduri i zahtjevima EBRD banke angažovan je multidisciplinarni tim konsultanata, koji čine konsultantska kuća "Earth Active" iz Velike Britanije i "E3 Consulting" iz Podgorice.

Stoga ovim putem želimo da Vas informišemo da će naš tim anketara za potrebe gorenavedenog projekta realizovati anketu u Vašem domaćinstvu. Rezultati istraživanja, uz rezultate predstojećih aktivnosti komunikacije sa lokalnim stanovništvom i privredom o kojima ćete biti blagovremeno obaviješteni, predstavljaju osnovu za procjenu potencijalnih uticaja Projekta i izradu ESIA studije.

Ovom prilikom želimo da Vas informišemo da će rezultati ankete biti korišćeni samo i isključivo u svrhe ovog Projekta, dok će analiza podataka biti data isključivo na kumulativnom nivou. Kontakt telefoni služiće samo i isključivo u svrhe interne kontrole procesa prikupljanja podataka.

Ovom prilikom se u ime konsultantskog tima zahvaljujemo na Vašem učešću u istraživanju i vremenu odvojenom za popunjavanje ankete.

S poštovanjem,

Konsultantski tim

1.4 Memorandum about Socio-Economic Surveys



Uprava za saobraćaj Crne Gore



31. januar 2020. godine

DOPIS

Predmet: Obavještenje o sprovođenju socio-ekonomskog istraživanja među preduzećima i domaćinstvima duž trase puta Tivat-Jaz (projekat „Rekonstrukcija i modernizacija magistralnog puta M-2 Tivat-Jaz od 885 km + 500 do 901 km + 500)

Poštovani/a,

Obraćamo Vam se u ime tima E3 Consulting iz Podgorice, koji je angažovan od strane Uprave za saobraćaj Crne Gore za potrebe sprovođenja socio-ekonomskog istraživanja među preduzećima i domaćinstvima na potezu od Jaza do Tivta. Socio-ekonomsko istraživanje će biti sprovedeno među domaćinstvima i preduzećima koja se nalaze duž trase Magistralnog puta M2, dionica Tivat-Jaz.

Evropska banka za obnovu i razvoj (EBRD) razmatra dodjelu finansijskih sredstava Upravi za saobraćaj Crne Gore (UZS) za potrebe rekonstrukcije, modernizacije i nadzora radova na predmetnoj dionici. Stoga, gorepomenuto istraživanje se sprovodi u skladu sa regulativnim okvirom i odredbama definisanim u EBRD-ovim politikama zaštite životne sredine i socijalnih pitanja. Predmetno istraživanje predstavlja dio procesa izrade Studije procjene uticaja na životnu sredinu i društveno okruženje (ESIA). Predmetna ESIA će biti urađena kako bi se ispunili zahtjevi EBRD-a koji se odnose na projekat „Rekonstrukcija i modernizacija magistralnog puta M-2 Tivat-Jaz od 885 km + 500 do 901 km + 500“.

Tim ovlašćenih anketara će sprovoditi istraživanje u periodu **od 04. do 16. februara 2020. godine**. Cilj socio-ekonomskog istraživanja je prikupljanje podataka i informacija o socio-ekonomskim i demografskim karakteristikama lokalnog stanovništva i privrednih subjekata u projektnoj oblasti. Prikupljene informacije će imati za cilj da stvore osnovu za razumijevanje vrsta uticaja koji će nastati usled realizacije projekta, a sve sa ciljem implementacije efikasnih mjera za ublažavanje uticaja projekta.

S tim u vezi, želimo da Vas obavijestimo da će članovi našeg time anketara posjetiti Vaš poslovni objekat u navedenom periodu, pri čemu će uraditi anketu sa jednom od Vaših predstavnika/zaposlenih.

Nadamo se da ćete biti u prilici da nam izađete u susret i učestvujete u navedenom istraživanju.

S poštovanjem,

mr Milica Daković
Izvršni direktor E3 Consulting

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Jola Piletica 24, 81000 Podgorica, Montenegro

Appendix 2 – SES Survey for Households

Interviewer's name and last name: _____	Date: _____	Questionnaire no.: _____
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Dear Sirs,

The European Bank for Reconstruction and Development (EBRD) is considering the financing of the project "Reconstruction of the M-2 main road, section Tivat-Jaz, from 885km + 500 to 901km + 500" (hereinafter: the Project), implemented by the Transport Directorate of Montenegro. The Project is implemented in accordance with the EBRD's environmental and social policies that are defining, among other activities, obligation to carry out (1) socio-economic research among the households and (2) research among all businesses that are located in the field of future project implementation.

Research among the households has the main goal to collect baseline data about the households located in the project area. A multidisciplinary team of consultants from Earth Active UK and E3 Consulting Podgorica has been engaged for the purposes of conducting socio-economic research among households and research among business entities and the Environmental and Social Impact Assessment Study (ESIA) according to EBRD requirements.

Therefore, we would like to inform you that our team of interviewers will conduct a survey in your household for the needs of the abovementioned project. Survey results along with the results of forthcoming communication activities with the local population and the economy, which will be notified in a timely manner, will provide a basis for assessing the potential impacts of the Project and the design of the ESIA study.

We would like to inform you that the results of the survey will be used solely for the purposes of this Project, while the analysis of the data will be given exclusively at the cumulative level. Contact telephones will be used solely for the sole purpose of internal control of the data collection process.

We would like to thank you on behalf of the consulting team for your participation in the survey and the time taken to complete the survey.

Yours sincerely,
Consulting Team

Part 1: GENERAL INFORMATION ABOUT HOUSEHOLD

1. Respondent's name and surname:	
2. Respondent's Current Occupation:	
3. Respondent's year of birth:	
4. Respondent's phone number:	
5. Household's address:	
6. Settlement:	
7. Distance from the road (m):	

Part 2: HOUSEHOLD DEMOGRAPHICS

No.	8. Members of the household Note: Please write names of all household members, starting from the respondent's name	9. Genderr 1. Male 2. Female	10. Relationship with the head of the household 1. Head of household 2. Wife/husband 3. Son/daughter 4. Father/mother 5. Brother/sister 6. Other relatives	11. Year of birth	12. Education Level: 1. Uncompleted or Completed Elementary School 2. Finished High School 3. Completed non-degree secondary level 4. Graduated from College 5. Completed postgraduate / doctoral studies 6. Less than six years old 7. Does not want to respond	13. Current Occupation 1. Employed 1.1. Private Company 1.2. State Owned Company 2. Private business owner 3. Retired 4. Farmer 5. Housewife 6. Unemployed 7. Student/Pupil 8. Less than six years old 9. Does not want to respond 10. Other (state)	14. Field of employment Note: This question only applies to the respondent (head of household) who is responding to the questionnaire, and the person who replied 1, 2 or 4 at Q13. Please insert the code. 1. Mining and quarrying 2. Manufacturing industry 3. Electricity, gas, steam and air conditioning supply 4. Water supply, wastewater management, control of waste disposal processes and similar activities 5. Construction 6. Wholesale, retail trade and repair of motor vehicles and motorcycles 7. Traffic and storage 8. Accommodation and catering services 9. Financial and insurance activities 10. Agriculture 11. Other (please state)
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Part 3: LIVELIHOODS

15. What are the main sources of livelihood in your household?

Note: Circle one answer.

1. Salary
2. Pension
3. Income from agricultural production
4. Tourism services
5. Renting agricultural land to others
6. Renting dwelling
7. Interest rate (from savings in the bank)
8. Social and similar transfers
9. Other (State) _____

16. Regular incomes in my household come from:

Note: Rank sources of income according to importance from 1 to 5 (1 – least important, 5 – most important)

Main sources of income	1-5
1. Salary	
2. Pension	
3. Income from agricultural production	
4. Tourism services	
5. Renting agricultural land to others	
6. Renting dwelling	
7. Interest rate (from savings in the bank)	
8. Social and similar transfers	
9. Other (state)	

17. What are other types of income in your household?

Note: Multiple answers question

1. Seasonal work
2. Income from abroad
3. Land development
4. Home-based business (State) _____
5. None of the above
6. Other (state) _____

18. What is the average monthly income of your household?

1. Up to 500 EUR
2. From 500 EUR – 1,000 EUR
3. From 1,000 EUR to 1,500 EUR
4. From 1,500 EUR – 2,000 EUR
5. More than 2,000 EUR
6. Does not want to reply

19. Is your household facing any difficulties in making livelihood?

1. Yes (State the difficulties you are facing)

2. No

20. Do you have members of the household who require some type of social protection?

1. Yes
2. No Go to question no. 23

21. Please identify the number of members of your household who require social protection and define if they are receiving governmental support?

Type of social protection	Number of household members	Do they receive government support? 1. Yes 2. No
Basic social transfers and social protection		
Social transfers for child allowance protection		
Households with people with disabilities		
Female-headed Household		
Internally Displaced Persons / Refugees		
Other (state):		

22. Are there any NGOs or informal groups that provide support to individuals or households that require social protection?

1. Yes
2. No
3. I don't know

Part 4: INFORMATION ABOUT HOUSING

23. The house/apartment where you live was:

Note: Write answers to each question, use numbers.

1. Built (year of construction) _____
2. Surface (m²) _____
3. Number of floors _____
4. Number of bedrooms _____
5. Number of Household members living here _____
6. I have been living in this house for _____ years

24. house/apartment where you live is:

1. In my/ our ownership
2. Rented
3. Belongs to relatives
4. Other (state) _____

25. Is the house/apartment you live in located on land which is going to be subject to expropriation which will be carried out for the purpose of implementation of the Project?

1. Yes
2. No Go to question no. 27
3. I do not know Go to question no. 27

26. The house/apartment which is located on land which is going to be subject to expropriation is currently used as:

Note: Circle one answer

1. Permanent dwelling – This is my home
2. Permanent dwelling – I am renting this home on a permanent basis throughout the year
3. Seasonally – This is my weekend (or seasonal) house
4. Seasonally – I mainly rent this house to tourists during the summer season

Part 5: LAND PARCELS

27. Are there any building plots on your land?

1. Yes
2. No Go to question 30.

28. How many building plots do you own (write the total number of building land plots)? _____

29. For each land please list:

Plot number	Surface m ² (approximate)	Stage of development	Permit 1. Yes 2. No	Economic importance
		1. Early stage 2. In the process of development 3. Final stage of construction		1. Significant 2. Not significant

30. Are any of the parcels listed under your name in the Project area rented to or used by other HHS?

Note: Circle one answer.

1. Yes – they are used by family members
2. Yes – they are used by non-family members
3. Yes – they are rented to other person/s
4. No - all these land parcels are used by my HH *Go to question 32.*

31. If yes, please note down the names and contact information of the persons who are using the land for them to be included in the census:

Name and last name	Phone number	Number of land plot which used by other person/S	Surface of the land plot which is used by other person/S (m ²)

32. Are there any structures or other land use on your land that are used for livelihood activities?

1. Yes
2. No *Go to question no. 34*

33. If yes, please answer the following questions:

Type of structure/land	Surface in m ² (approximate)	Use	Economic importance 1. Significant 2. Not significant

34. Does your household own any agricultural land or structures for which the property-legal relations have not been solved, and which are used for livelihood activities (agricultural production, tourism services, etc.)?

1. Yes (please explain)

2. No
3. Does not want to answer

Part 6: AGRICULTURAL PRODUCTION**35. Does your household own any agricultural land?**

Note: Mark all the categories defined by the household with X. If the household does not own any of the mentioned types of land, please go to the next question.

Type of land	X	Total number of parcels	Total surface (m ²)	Location/Settlement
Forest				
Garden/Yard				
Plough land				
Pasture				
Meadow				
Field				
Vineyard				
Olive yard				
Nursery (glass house/greenhouse)				
Orchard (type and number of trees – please write down)				
Other (state)				

36. Does your household own livestock, poultry, beehives and/or pets?

Note: If the household does not own any of the above, please go to the next question.

Type of Livestock, Poultry, Beehives and Pets	Number of units

37. Do you consider that your household owns land which provides sufficient conditions for carrying out agricultural activities (e.g. fertile soil, road access)?

1. Yes (please provide an explanation/reason)

2. No

38. Is your household engaged in any type of agricultural activities (production of plant and/ or animal products)?

1. Yes, only for personal use

2. Yes, only for commercial use

3. Yes, for personal and commercial use

4. No, but we are planning to start carrying out agricultural activities in the near future

5. No *Go to question no. 43*

39. Is your household registered for agricultural production?

1. Yes

2. No

3. No, but we are planning to get registered

40. What type of agricultural production has your household been engaged in and for how long?

Type of agricultural activity	X	Number of years
Production of vegetables		
Production of fruit		
Production of olives		
Production of grapes		
Nurseries (glass houses, greenhouses)		
Livestock breeding		
Farming/land development		
Forestry		
Other (state)		

41. Incomes from agricultural production in your household come from:

Note: Mark with X.

Type of agricultural activity	X	Use 1. Personal use only 2. Only for sale 3. For personal use and sale	Annual production (kg)	Average annual income (EUR)
Production of vegetables				
Production of fruit				
Production of olives				
Production of grapes				
Nurseries (glass houses, greenhouses)				
Livestock breeding				
Farming/land development				
Forestry				
Other (state)				

42. Have you made any improvements to your land to support agricultural production on land plots used by your household (e.g. fence, irrigation, access road etc.)?

Type of land	1. Yes (state the implemented measures) 2. No	Surface of the object (m ²)	Importance for production (1- most important/3- important/5- least important)	1. For sale 2. For personal use
Forest				
Garden/Yard				
Plough land				
Pasture				
Meadow				
Field				
Vineyard				
Olive yard				
Nursery (glass house/greenhouse)				
Orchard (type and number of trees – please write down the answer)				
Other (state)				

43. Are there any cooperatives / unions / associations / business clusters to help in generating income from agricultural production?

1. Yes
2. No *Go to question no. 45*
3. I do not know *Go to question no. 45*

44. Are you a member of any such group?

1. Yes (specify _____)
2. No
3. No, but I am planning to become a member of one the groups

Part 7: Project “Reconstruction and Modernisation of the Main Road M-2 TIVAT-JAZ”

45. Is the project ‘Reconstruction of the Main Road Tivat - Jaz’ going to have any impact on your living conditions and activities through which you generate your income (e.g. agricultural activities, tourism offer)?

1. Yes
2. No *Go to question no. 48*

46. If the Project going to have an impact on the abovementioned conditions, and please define the significance of the expected impacts?

1. Low *Go to question no. 48*
2. Moderate *Go to question no. 48.*
3. High

47. If significance of the Project impacts is ,expected to be high-what measures would be effective in reducing the expected impacts? (please state)

48. Is the implementation of the project ‘Reconstruction of the Main Road Tivat - Jaz’ going to bring any improvements and/ or create new opportunities for households living in the project area??

1. Yes (please define)

2. No

49. How well informed are you about the national expropriation process, i.e. how well do you understand the necessary documentation?

1. I am very well informed; I know what the process and next steps are
2. I am not well informed; I am not sure what will happen next
3. I am not informed about the purpose of these meetings
4. Does not want to declare

50. Are there any specific reasons why participating in future expropriation hearings and meetings will be difficult for you and your family?

1. Yes (define the reason)

2. No

51. Are you considering to request acquisition of your entire parcel, because the remaining part of land (orphan land) after land acquisition will no longer serve your needs??

1. Yes, definitely (Please provide a comment)

2. Maybe
3. No
4. I do not know

52. Are there any specific reasons for why you or your household may find it particularly difficult to maintain your current standard of living after you lose the expropriated land

1. Yes (Define the reason and the measures which would help you overcome the identified issues)

2. No

53. How confident are you that the competent authorities are going to provide you with compensation that will be sufficient for you to replace your assets?

1. I am very confident that the compensation will be sufficient to replace my assets
2. I am partially confident – I think the compensation might allow me to fully replace my assets
3. I am not very confident – I don’t think that the compensation will be sufficient to replace my assets
4. I do not know

54. How confident are you that this compensation will allow you to fully restore your livelihood?

1. I am very confident that the compensation will be sufficient to fully restore my livelihood
2. I am partially confident – I think the compensation might allow me to fully restore my livelihood
3. I am not very confident – I don’t think that the compensation will be sufficient to restore my livelihood
4. I do not know

55. How confident are you that your transaction costs will be fully compensated?

1. I am very confident that the competent authorities are going to compensate me for the transaction costs as well
2. I am partially confident – I think that the authorities might compensate for my transaction costs as well
3. I am not very confident – I don’t think the authorities will compensate for my transaction costs
4. I do not know

56. What are 3 major positive and negative effects you think the upgraded road will have on your lives?

Note: Mark with X

	Positive impact	Negative impact	Neutral impact
Access to parcels			
Travel time			
Parking			
Traffic/road safety			
Other (state)			

57. What are your concerns about the works planned for the road and how will it affect or benefit the local community?

Note: Mark with X

Proposed crossing points/roundabouts	
Proposed underpasses	
Number of bus stops	
Proposed lighting	
Expropriation process	
Noise	
Other environmental issues (please state)	
Other social issues (please state)	

58. Do you have any additional questions/concerns regarding the planned reconstruction? (please state)

Part 8: LOCAL ECONOMY

59. What are the main activities through which the local population acquires income/livelihood in this settlement? (please state)

60. What are the most important economic or employment sectors in this settlement/municipality? (Mark with X)

	Least important	Important	Most important
1. Mining and quarrying			
2. Manufacturing industry			
3. Electricity, gas, steam and air conditioning supply			
4. Water supply, wastewater management, control of waste disposal processes and similar activities			
5. Construction			
6. Wholesale, retail trade and repair of motor vehicles and motorcycles			
7. Traffic and storage			
8. Accommodation and catering services			
9. Financial and insurance activities			

10. Agriculture			
11. Other (please state)			

61. What are the best jobs in this area and why?

	Good	Very good	The best
1. Mining and quarrying			
2. Manufacturing industry			
3. Electricity, gas, steam and air conditioning supply			
4. Water supply, wastewater management, control of waste disposal processes and similar activities			
5. Construction			
6. Wholesale, retail trade and repair of motor vehicles and motorcycles			
7. Traffic and storage			
8. Accommodation and catering services			
9. Financial and insurance activities			
10. Agriculture			
11. Other (please state)			

Explanation:

Part 9: TOURISM

62. Are there many private and/or business entities who have taken up activities in the area of tourism in your surroundings?

1. Yes
2. No

63. Are many people from the local community who are starting to get involved in tourism?

1. Yes
2. No

64. Is tourism a big source of income for the area?

1. Yes
2. No

65. Have there been any changes recently in regards to significance of tourism for generating income?

1. Yes, there have been significant changes
2. Yes, there have been certain changes
3. No
4. I do not know

66. Are tourism activities mostly carried out during the whole year or these activities mostly take place during the tourist season?

1. Full time (during the whole year)
2. Part time (during the tourist season)
3. Both
4. I do not know

67. Is your household impacted or benefitted by tourism?

1. Yes (in what way?)

2. No

68. Do you think improved connectivity will enhance local tourism in the area?

1. Yes, completely
2. Yes, partially
3. No

Part 10: LOCAL INFRASTRUCTURE AND SERVICES

69. What are the main forms of transport in this area?

Note: Circle up to 3 answers

1. Bus
2. Own car
3. Taxi
4. Bicycle
5. Motorcycle
6. Other (state) _____

70. Which form of transport you use??

Note: Circle one answer

1. Bus
2. Own car
3. Taxi
4. Bicycle
5. Motorcycle
6. Other (state) _____

71. How often do you use the Tivat - Jaz road?

Note: Circle one answer

1. Daily
2. Weekly
3. Monthly

72. For what purpose do you usually use the road Tivat-Jaz?

Note: multiple answers

1. Commuting to work
2. Other business activities
3. Running errands
4. Leisure
5. Other (state) _____

73. How would you rate the road's condition and level of traffic?

(mark with X).

	Road conditions	Traffic level
Bad		
Satisfactory		
Very good		

74. Do road conditions on the Tivat-Jaz section vary between seasons?

1. Yes (explain)

2. No

75. Are accidents a particular problem on this road?

1. Yes (please indicate hotspots)

2. No

76. How do pupils from your neighbourhood most frequently go to school?

Note: Circle one answer

1. On foot
2. Car (parents, taxi)
3. Bus
4. Other (state) _____

77. What do you most frequently choose to do in your spare time?

Note: multiple answers

1. Watching TV
2. Spending time with family
3. Visiting relatives and friends
4. Going to the shopping malls
5. Travelling
6. Other (state) _____

78. Are there places of interest nearby that you like to visit?

(Mark with X).

Parks	
Cultural centres	
Markets	
Shopping malls	
Other (state)	

79. Are there any historic, cultural or archaeological sites / areas of significance in your neighbourhood?

1. Yes (state _____)
2. No

80. Are there any particular health issues prevalent in this area?

1. Yes (state) _____

2. No

81. Is this a safe area to live in?

1. Yes
2. No (state the reason)

3. I do not know

82. Is crime a problem in this area?

1. Yes
2. No
3. I do not know

83. Is your household connected to the public supply systems provided below? (Mark with X).

	Yes	No
Electricity		
Water supply		
Sewage system		
Other (state)		

84. Do all the public supply systems function well?

1. Yes
2. No (state the reason)

Part 11: LOCAL COMMUNITY NEEDS

85. Are there any particular groups in the community that you think will be disproportionately affected by impacts associated with the reconstruction of the road?

1. Yes (state the reason)

2. No

86. Are there any specific groups of population in this area (youth, women, Roma)?

1. Yes (state)

2. No

87. Are there people in your neighbourhood who need more assistance than others (e.g. special road access facilities, medical assistance etc)?

1. Yes (state)

2. No

3. I do not know

88. What do you think are the greatest needs of the local population in this area? Are there any special needs of certain groups of local population – i.e. youth, women, etc.)

89. How can these needs of the local population be met and by whom?

90. What do you see as the most important environmental problems in this area? (Mark with X).

Noise	
Waste management	
Air quality	
Water quality	
Other (state)	

91. What is the best way to provide information to you about the road in the future? (please circle one answer)

In person	Email	Phone	Leaflet	Meetings	Online Information	Radio	Via Municipality	Newspaper
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92. If in person, when are the best meeting times for you? _____

THANK YOU FOR YOUR PARTICIPATION IN THE SOCIO-ECONOMIC SURVEY AND YOUR RESPONSES!

Appendix 3 - SES for Businesses

Surveyor name and surname: _____	Date: _____	Questionnaire No: _____
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Dear Sirs,

The European Bank for Reconstruction and Development (EBRD) is considering the financing of the project "Reconstruction of the M-2 main road, section Tivat-Jaz, from 885km + 500 to 901km + 500" (hereinafter: the Project), implemented by the Transport Directorate of Montenegro. The Project is implemented in accordance with the EBRD's environmental and social policies that are defining, among other activities, obligation to carry out (1) socio-economic research among the households and (2) research among all businesses that are located in the field of future project implementation.

Research among business entities has the main goal to collect baseline data on business entities located and operating in the project area. A multidisciplinary team of consultants from Earth Active UK and E3 Consulting Podgorica has been engaged for the purposes of conducting socio-economic research among households and research among business entities and the Environmental and Social Impact Assessment Study (ESIA) according to EBRD requirements.

Therefore, we would like to inform you that our team of interviewers will conduct a survey in your company for the needs of the abovementioned project. Survey results along with the results of forthcoming communication activities with the local population and the economy, which will be notified in a timely manner, will provide a basis for assessing the potential impacts of the Project and the design of the ESIA study.

We would like to inform you that the results of the survey will be used solely for the purposes of this Project, while the analysis of the data will be given exclusively at the cumulative level. Contact telephones will be used solely for the sole purpose of internal control of the data collection process.

We would like to thank you on behalf of the consulting team for your participation in the survey and the time taken to complete the survey.

Yours sincerely,

Consulting Team

Part 1: The respondent

1. Name of the Business Entity:	
2. Name of the owner/-s	
3. Name and Surname of the Respondent	
4. Position in the company:	
5. Phone No	
6. Settlement	
7. Location / Distance from the existing road (m)	

Part 1: General business information

9. Type of business activity:

Note: Please fill in the field and mark with X field within the table.

Agriculture, forestry and fishing	
Mining and quarrying	
Manufacturing	
Electricity supply	
Water supply	
Construction	
Wholesale and retail sale, repair of motor vehicles and motorcycles	
Transportation and storage	
Accommodation and food service activities	
Information and communication	
Financial and insurance activities	
Real estate activities	
Professional, scientific and technical activities	
Administrative and support service activities	
Public administration and defence and compulsory social security	
Education	
Human health and social work activities	
Art, entertainment and recreation	
Other service activities	
Activities of household as employers	
Activities of extraterritorial organizations and bodies	

10. Your company operates on

Note: Multiple answer possibility.

1. local level
2. national level
3. international level

11. Your business has been active since (insert year): _____

12. Your business is registered as:

(Please insert): _____

13. Do you own the business premises

1. Yes, I am the owner of the premises.
2. No, I rent the premises
3. Other (Please insert)

14. Does anyone else sublet or otherwise use part of your business land ?

1. Yes
2. No *Go to question 16.*

15. Who are they so that we can include them in the census :

16. Total number of employees: _____

17. Employees are engaged on the following basis:

Note: Multiple answer possibility.

1. Contract for part-time employment
2. Fixed-term contract of employment
3. Probationary period
4. Contract of employment for performance of jobs at home
5. Contract of employment with a foreigner
6. Contract of employment for household jobs
7. Trainee employment
8. Contract of employment for temporary performance of jobs (Agency for temporary assignment of employees)
9. Other (Insert) _____

18. Do any of your employees live on the premises?

1. Yes
2. No *Go to question 20.*

19. Who are they so that we can include them in the census if indicated

Part 2: BUSINESS ACTIVITIES

20. Please describe your business activities

21. Is your business dependent on the road proximity?

1. Yes (Please describe)

2. No

22. To what extent does your day-to-day business depend on accessibility to your premises (customers) and proximity of the road?

Note: Please provide one answer.

1. Not at all
2. To some extent
3. To a moderate extent
4. To a great extent
5. To a very great extent

23. Based on your best estimate, how many customers/visitors use your parking facilities per day

Note: Please add number or the interval.

24. How many times a day do your suppliers or other entities need to reach your business premises?

Note: Please add number or the interval.

25. Does your business change according to the time of year (e.g. tourist season)?

1. Yes (Please describe)

2. No

26. Which business objects are essential to your day-to-day business activity?

Note: It can be related to include buildings, specific fittings in buildings, parking areas, fences, etc.

No.	Business object	Approximate dimensions m2	Importance to the business	Construction year	1. Fully permitted 2. Without permit

Dio 3: PROJECT IMPACT ON THE BUSINESS

27. Are there objects/facilities owned by the company will be subject of the upcoming expropriation for the purposes of the Project?

- 1. Yes
- 2. No *Go to question 29.*
- 3. Don't know, still not informed *Go to question 29.*

28. Which of the business objects listed above will be impacted by the expropriation? Please mark with X.

Object No. (as referred in Q.26)	Fully lost	Partially lost but left unusable	Partially lost (partial use possible)

29. Are you going to have uninterrupted access/vehicle access to your business objects/facilities during reconstruction of the road?

- 1. Yes
- 2. No
- 3. Other (Please describe)

30. Please rate to what extent these statements refer to your business:

Napomena: =doesn't refer to my business, 2=it refers to my business, but has insignificant influence; 3=it does refer to my business, but only partially; 4=It refers to my business; 5= it completely refers to my business)

No.	Statements	Rate
1.	My customers are drivers and travelers on this road	
2.	I will have financial losses if I lose direct access to this road	
3.	Our business performance can be easily restored	
4.	Our company will prosper with the new and widened road	
5.	Wider road can generate more traffic, which can increase my business income	
6.	Temporarily hindered access to my business premises worries me financially (loss of customers)	
7.	We need access to this road for our stock transporters/suppliers, on a daily basis	
8.	Value of my assets will decline due to the new road	
9.	The business is going to be shut down if the new road is built	
10.	Road construction activities will temporary increase our/my company's profit	

31. Do you think that the Project – reconstruction of the main road – is going to have an impact on conditions required for carrying out your business activities?

- 1. Yes
- 2. No *Go to question 33.*

32. Please state the impacts

Note: Mark with X.

Type of impact	Temporarily during construction	Permanently due to changes caused by the new road
Access to objects		
Dust		
Noise		
Safety		
Vibration		
Other (Describe)		

33. Will the Project have any impacts on your employees or suppliers?

1. Yes, on employees (Why?)

2. Yes, on suppliers (Why?)

3. Yes, on employees and suppliers (Why?)

- 4. No
- 5. Don't know

34. How confident are you that the government will provide you with compensation that will be sufficient for you to replace your assets?

1. Yes, very confident that it will be sufficient
2. Partly – I think the compensation might allow me to fully replace my assets
3. Not very confident - I don't think that the compensation will be sufficient
4. I don't know

35. How confident are you that this compensation will allow you to fully restore your business?

1. Yes, very confident
2. Partly – I think the compensation might allow me to restore
3. Not very confident - I don't think that the compensation will be enough
4. I don't know

36. How confident are you that your transaction costs will be fully compensated in case of expropriation?

1. Yes, very confident that the authorities will compensate me also for the transaction costs
2. Partly confident – I think that the authorities might compensate also for my transaction costs
3. Not very confident – I don't think the authorities will compensate for my transaction costs
4. Don't know

37. What additional support can you suggest to enable you to restore your business to pre-Project conditions?

38. Is the implementation of the project – reconstruction of the Main Road Tivat-Jaz – going to improve the conditions of your operation in any way and/or create new opportunities for the business entities which are active in the project area?

1. Yes (Please describe)

2. No

39. If we need to check any of this information in the future what is the best way to contact you?

Note: Please provide one answer.

In person	Email	Phone	Leaflet	Meetings	Online information	Radio	Via Municipality	Newspaper
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40. What is the best medium for you to receive information about the Project?

Note: Please provide one answer.

In person	Email	Phone	Leaflet	Meetings	Online information	Radio	Via Municipality	Newspaper
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41. If in person, when are the best meeting times for you?

THANK YOU FOR YOUR PARTICIPATION IN THE SURVEY!