**WORKSHOP ON THE EMPLOYEE SATISFACTION MEASUREMENT**

17

17-18 December 2019

Hotel Centre Ville

**Tuesday, 17 December**

9:00 – 9:30 Coffee

9:30 – 9:45 Introduction. Expectations to the employee satisfaction measurement system in the Montenegrin civil service

Ministry of Public Administration

Human Resouces Management Authority

Kaido Paabusk, OECD/SIGMA

9:45 – 11:15 Luxembourgian case

Astrid Spreitzer, Ministry of Public Administration and administrative reform

11:15 – 11:30 Coffee

11:30 – 13:00 Latvian case

Agita Kalvina¸ Latvian School of Public Administration

13:00 – 14:00 Lunch

14:00 – 15:00 Finnish case

Riitta Paalanen, Resident Twinning Advisor, Support to Human Resources Management in the public Sector

Wrap-up of the day

**Wednesday, 18 December**

9:00 – 9:30 Coffee

9:30 – 10:30 Discussion: the main decisions and discussion points for the introduction of the employee measurement system

10:30 – 10:45 Coffee

10:45 – 12:00 Discussion continues. Conclusions and next steps.