

REQUIREMENTS FOR SPECIALISATION

The hospitality facilities with three or more stars that have special amenities and equipment may be granted specialisation.			
The hospitality facilities that may be granted specialisation shall be as follows: hotel, small hotel, aparthotel and boutique hotel.			
A hospitality facility may have no more than two specialisations.			
An application for specialisation and for inclusion of the type of specialisation in the logo/name of the facility as well as for marketing purposes, shall be submitted to the competent authority determining the category of the facility.			
Specialisation	Criteria	mandatory (x)	YES/NO
Holiday resort hotel	Special playroom for children / natural lighting, of minimum size 1.5 m ² per bedroom	X	
	Licensed nurse / animation staff	X	
	Outfitted outdoor children's playground	X	
	Specially furnished accommodation units for babies (baby alarm etc.)	X	
	Restricted access to TV channels, mini-bar	X	
	Child care services	X	
	Children's menus available	X	
	Special family programme	X	
	Doctor on call	X	
	Baby chairs/seats in a restaurant	X	
	Special activities and contests for children	X	
	More than 10% of overall capacity are connected bedrooms (family room)	X	
	Free stay for children under the age of 6	X	
	Baby cots and additional beds for children available	X	
	Baby dummies and potties on request	X	
	Standard offer of toys and games	X	
	Baby bottle warmers on request	X	
	Children's beds in 25% of rooms	X	
	Services and facilities which are not mandatory but are recommended		
	Arts and crafts programmes		
	Separate/supervised children's pool		
	Organised children's club		
	Choice of amenities for recreation and leisure	X	

	Offer: full board, half board, bed and breakfast	X	
	Services of tours and excursions with a guide	X	
	Professional animation programme	X	
	Choice of shops	X	
	Specific rooms for playing and leisure	X	
	Pools	X	
	Hotel fitness room, at least 6 fitness devices	X	
	Beautician and hairdresser	X	
	Dressing rooms and showers for guests leaving later	X	
	Changing booths/showers (on the beach)	X	
	Beach chairs - umbrellas minimum 70% of beds	X	
	A lifeguard on-duty (from sunrise until sunset)	X	
	Equipment for rental and instructions	X	
	Location of the facility right next to the beach / lake	X	
	Variety of food and beverage services	X	
	Services and facilities which are not mandatory but are recommended		
	Architecture reconciled with the surroundings		
	Diverse entertainment, sports, night life		
	Rental/instructions for canoeing, kayaking etc.		
	Bars - exotic beverages		
	Hotel sauna		
	Massage pools / automatic chemical filter (jacuzzi)		
	Hotel tennis courts with an instructor		
	Hotel squash courts		
	Running track, walking path		
	Mini golf		
	Bowling		
	Horseback riding/polo field, with stables		
	Bike rental/excursions with a guide		
	Biking trail and bike repair services		
Wellness / Spa hotel	Special health programmes and packages	X	
	Special health lectures	X	
	Licensed therapists and estheticians	X	

	Spa cuisine / Choice of vegetarian meals	X	
	Personalised diet plans	X	
	On-duty licensed nutritionist	X	
	Non-smoking zones in restaurants	X	
	Non-smoking floors / rooms	X	
	Choice of saunas	X	
	Spacious massage pools	X	
	Heated swimming pools with hydromassage	X	
	Bathrobes as gifts	X	
	Solarium and relaxation room	X	
	Various body treatments	X	
	Massages (Shiatsu, reflexology, Swedish etc.)	X	
	Manicure and pedicure (with nail polishing)	X	
	Face massage	X	
	Fitness room with certified trainers	X	
	Special cardio-sports-weights equipment	X	
	Personal fitness training	X	
	Relaxation training	X	
	Services and facilities which are not mandatory but are recommended		
	Global "Brand" (name) and SPA services		
	Eastern and Western spa programmes		
	Nature walks/meditation		
	Laconicum (heated benches)		
	Steam baths (eucalyptus/flower)		
	Vitalizing showers (rain, mist, massage)		
	Face and eye masks		
	Skincare ozone treatment		
	Aromatherapies		
Health hotel - Health spa hotel	Licensed medical staff and therapists	X	
	Medical consultations and supervision	X	
	Nutrition and centre for choosing appropriate life style	X	
	Special rehabilitation programmes	X	
	Special treatment programmes	X	
	Special prevention programmes	X	
	Strength exercises / Fitness programmes	X	
	Weight-reduction programmes	X	
	Prescribed personal diet plans	X	

	Stress reducing programmes	X	
	Cardio-fitness programmes	X	
	Aquaerobic/aquafit programmes	X	
	Endurance walking tours	X	
	Meditative yoga	X	
	Thermal-medicinal baths and mud or water treatments	X	
	Medicinal/therapeutic massages	X	
	Services and facilities which are not mandatory but are recommended		
	Cosmetic surgery/face-lifting		
	Multiple vitamin-mineral programmes		
	Rejuvenating/anti-cellulite programmes		
	Eliminating skin impurities		
	Other Eastern/Western treatment programmes		
Business hotel (meetings and conferences)	Fully equipped business centre		
	(computers, fax, printer, photocopier)	X	
	Conference supervisor	X	
	Internet / modem ISDN connection	X	
	Message dissemination (internal)	X	
	Minimum 1 conference hall / 25 rooms	X	
	Seminar room: minimum 60 m ²	X	
	Minimum 8 spare sockets in a conference hall	X	
	Minimum 2 rooms for work in groups	X	
	Full sound insulation / blackout option	X	
	Detailed layout plan for all conference halls	X	
	Efficient ventilation/temperature control	X	
	Specially designed conference furniture	X	
	Minimum screen size (150x150)	X	
	Overhead projector 400 W / Slide projector	X	
	Portable TV, video and DVD	X	
	Projector, laser pointer / Flip charts (writing maps)	X	
	Podium / wired and wireless microphones	X	
	Exhibition lines	X	
	Separate banquet halls	X	
	Special menus during breaks	X	
	Desk, fax, modem, telephone, additional exit	X	
	One-day (morning-afternoon) laundry and ironing services	X	

	Interpretation services	X	
	Copying/printing services	X	
	Notepad/pen gifts	X	
	Hall capacity of 60 to 275 m ²	X	
	Services and facilities which are not mandatory but are recommended		
	Business library		
	Urban mail delivery service		
	Cloak room and storage space for equipment		
	Fitness		
	Team building activities and programmes		
	Group recreation activities		
	Hall capacity of 275 to 500 m ²		
Congress hotel (fairs and congresses)	Congress service desk (airport/hotel)		
	Sign related to the gathering (hall)		
	Clear instructions to exhibition/functional premises		
	Fully equipped business centre		
	Large exhibition area with a safe storage space		
	Exhibition services		
	Choice of wired and wireless microphones		
	Laser pointer		
	Fully equipped meeting / seminar room	X	
	Pictures / exhibition line / magnetic boards	X	
	Internet access	X	
	CD player	X	
	Message dissemination centre	X	
	Fully equipped press centre	X	
	Large conference hall (minimum 500 m ²)	X	
	Seminar / work rooms	X	
	Power sockets/safe cables	X	
	Telephone/Modem access in all conference halls	X	
	Sound proofing and black-out option	X	
	Efficient ventilation and temperature control	X	
	Approved interpretation booths	X	
	Simultaneous interpretation	X	
	Special lighting effects	X	
	Podium with speaking platforms/microphones	X	
	Mixing console	X	

	Effective sound and light control systems	X	
	Technical equipment/Projection hall	X	
	Projectors and screens of size fitting for the hall	X	
	Interpretation services	X	
	Dictation equipment	X	
	Conference supervisors	X	
	Telephone banking	X	
	Banquet halls/special menus	X	
	Services and facilities which are not mandatory but are recommended		
	Electric curtains		
	Automated screen (hidden)		
	Background projection		
	Notice board/indicator lights		
	Mobile telephone rental		
	Cloak room/luggage store room		
Historic hotel	Building registered in the register of cultural goods	X	
	Special architectural characteristics	X	
	Authentic restoration of the building	X	
	Interior design in the spirit of a historic period	X	
	Services and facilities which are not mandatory but are recommended		
	Reproduction of original furnishings/fixtures		
	Reproduction of original table setting		
	Offering historic menus		
	Special staff uniforms and appropriate menus		
Unique hotel	Unique architecture/characteristics	X	
	Unique combination of building structures	X	
	Collection of foreign lifestyles and art	X	
	Ubiquitous culture/cultural organisation	X	
	Unique/integrated service provision	X	
	List of examples of combinations with a hotel		
	In combination with a museum		
	In combination with hot springs		
	In combination with important vineyards		
	In combination with historic brewery		
	In combination with an important art studio		

Eco-hotel	Certified ecological facility "Green Hotel"	X	
	Environmental management campaign	X	
	Environmental protection training programme	X	
	Solid waste reduction programme	X	
	Ecological notice boards/guests and staff	X	
	Recycling all cans, paper, glass, plastic	X	
	Programme of saving energy and water	X	
	Programme of elimination of hazardous waste	X	
	Use only of recycled paper	X	
	Serving products made of natural ingredients	X	
	Use of fresh spices and flowers	X	
	Choice of vegetarian cuisine	X	
	Use of eco-friendly detergents	X	
	Use of biodegradable soaps, shampoo etc.	X	
Casino hotel	Authorisation to carry on casino activity	X	
	Specialized content for casino operation	X	
	Service of storage of valuable items	X	
	Services of a foreign exchange office	X	
	Bank guarantee services	X	
	Additional food and beverage services during the casino opening hours	X	
	Security services	X	
	Safe room for keeping valuables	X	
Golf hotel	Golf course with 18 holes approved by PGA	X	
	Special hotel/golf packages	X	
	Advisable reservations for hotel guests	X	
	Golf learning centre / Golf academy	X	
	Professional golf training on the course	X	
	Learning lesson (student-instructor ratio - 5:1 maximum)	X	
	Indoor practice grass court	X	
	Driving option and courses with short grass with no obstacles	X	
	Club with a restaurant and bar	X	
	Changing rooms for men and women	X	
	Toilets and showers for men and women	X	
	Storage space for golf bags	X	
	Board with displayed rules of conduct	X	
	Golf professionals with PGA certificate	X	
	Fully equipped professional store	X	
	Golf equipment and golf cart rental	X	

	Equipping/repair services	X	
	Assistant, caddie service	X	
	Marshall service	X	
	Supervised starting position	X	
	Pool, sauna, massage in the hotel	X	
	Professional maintenance of the course (grass)	X	
	Refreshments on pathways	X	
	Services and facilities which are not mandatory but are recommended		
	Swing analysis digital video system		
	Golf course by a famous designer		
	Tournament scoreboard and press centre		
	Golf trolley available in the hotel		
	Social programme for golfers		
Tennis hotel	Courts approved by the National Tennis Federation	X	
	Special hotel/tennis packages	X	
	Advisable reservations for hotel guests	X	
	Accredited tennis school	X	
	Certified tennis instructors	X	
	Individual or group instruction	X	
	Fully equipped professional store / state-of-the-art equipment	X	
	Tennis racket string replacement services and racket rental	X	
	Changing rooms and showers for men and women		
	Board with displayed rules of conduct		
	Pool, sauna, massage in the hotel		
	Minimum 12 outdoor / 4 indoor courts		
	Clay court, hard court, hydro court		
	Min. 50% of courts having lights for night matches		
	Service of matching players into pairs		
	Refreshment centre		
	Services and facilities which are not mandatory but are recommended		
	Zoned practice court with a ball machine		
	Digital video analysis of play		
	Tournament scoreboard and press centre		
	Social programme for tennis players		
Ski resorts	Parking cleared from snow	X	
Parking and transport	Car jump start service	X	

	Ski bus to the field	X	
	Services and facilities which are not mandatory but are recommended		
	Parking garage		
	Covered parking		
Hotel facilities and services	Information centre on snow conditions	X	
	Safe storage of skis	X	
	Ski equipment rental (skis, ice skates...)	X	
	Waxing and repairing skis	X	
	Ski package - ski pass	X	
	Lobby bar with a fireplace	X	
	Hotel sauna and solarium	X	
	Sports massage with a chartered physiotherapist	X	
	Winter sports shop	X	
	Child care service	X	
	Ski school with certified instructors	X	
	Services and facilities which are not mandatory but are recommended		
	Indoor heated pool		
	Full spa services		
	Ski kindergarten		
	Soundproof nightclub		
	Bowling alley		
	Indoor tennis court		
	Ice skating rink		
	Curling rink		
	Renting ski-mobiles		
	Snow-bar		
Ski lifts (managed by the hotel)	Chairlifts	X	
	Ski lifts	X	
	Services and facilities which are not mandatory but are recommended		
	Aerial tramway		
Trails	Groomed and pristine trails	X	
	Marked slopes (blue, red, black)	X	
	Short and long trails	X	
	Children's slopes	X	
	Nordic trails	X	
	Winter hiking trails	X	

	Sledding tracks	X	
	Services and facilities which are not mandatory but are recommended		
	Night skiing - lighted trails		
	Skijoring trails		
	Sled dog trails		
	Downhill courses -various heights		
	Ice hockey rink		
	Horse drawn sleigh rides		
	Ski carnival / other events		
	Daytime competitions		
	Para Alpine skiing		